

Indianapolis Symphonic Choir

BRAZIL 2024 FAQ

Initial Payment

Your initial payment be paid to the ISC through Donor View. Upon confirmation of that payment, you will be sent detailed instructions and a link to register for the trip through KI Concerts.

Registration Through KI Travel

You will be asked for:

Your contact information,

Performer/Non-Performer,

Passport information – This may be added later if you do not have it.

Frequent Flyer Number – Most airlines will give mileage credit with group air bookings. We will know more specific details once the flights are confirmed for our 2024 tour.

Flying accommodation needs (Medical ONLY) – i.e., isle seat needed, wheelchair needed, etc. Requesting this will also trigger a phone call or email from KI to inquire as to other accommodations needed on the tour. We will be traveling outside of the United States and therefore outside of ADA guidelines. We are working with KI Concerts to meet those challenges and will communicate their plan to the best of our ability.

Roommates

You will have the option to provide your roommate's name at the time of registration.

"I would like to room with"

Double room occupancy is a default with each package. You do have the option to select a single room for an additional charge (\$740 or \$940 with extension)

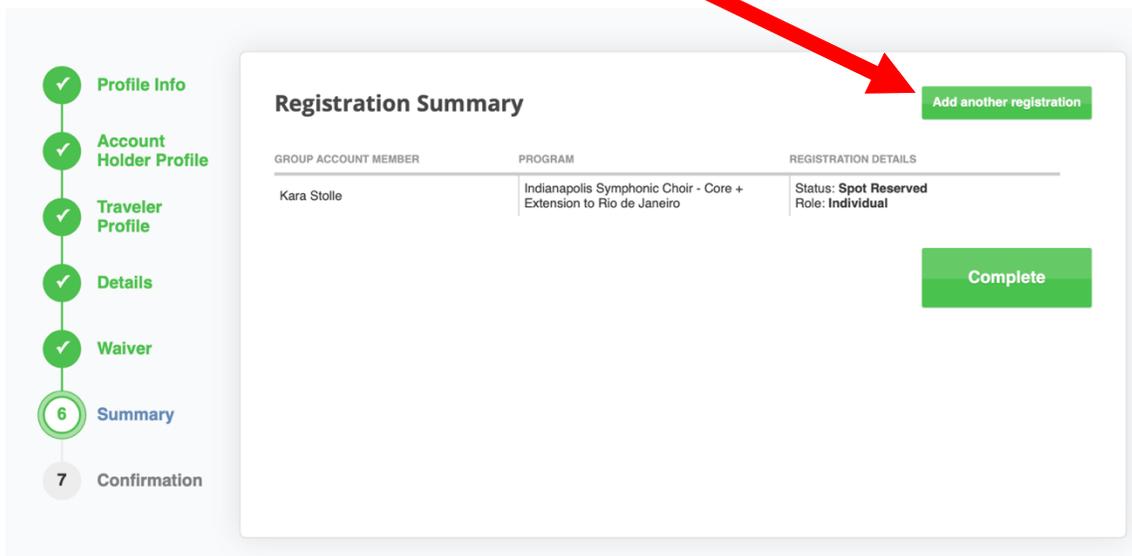
If you want a roommate assigned to you, we will do the best to accommodate that, although it cannot be guaranteed.

Family Registration

It is best to register family members immediately after you register yourself.

Toward the end of your registration, at the "Registration Summary" click the GREEN "Add another registration" in the upper right-hand corner of the page.

This attaches the registrants to the same family group.



(If you choose to, you may add another registration later. You may add them as a traveler or account holder to link your account, but you still need to officially **register** them for the trip as well).

PLEASE NOTE: Selecting "Add a traveler" or "add account holder" DOES NOT register them for the trip. You must "Add a Registration"

Following Registration:

You will receive email confirmation with a link to your **Dashboard**, a link to **Travel Insured International** for optional insurance packages, a link to the **Deviation Request/Land Only Form**.

Travel Insurance

Travel Insurance is optional and highly recommended. You may choose to use the company recommended by KI, or to shop around for your own. "Cancel for Any Reason" insurance must be purchased within 14 days of making your initial deposit to the ISC.

Cancellations

If you need to cancel, first notify the ISC (Kara Stolle k.stolle@indychoir.org). Travelers can cancel up to 120 days prior to the departure date and get 75% refund. Travelers can then file a claim for the unrefunded portion if they have purchased travel insurance. Another option at any time is to have a substitute traveler. Once the substitute traveler pays, they will receive 100% (less transaction fees and insurance premiums). If a traveler cancels within 120 days of departure, there is no refund from KI and they will have to either find a sub or file a claim if they purchased travel insurance.

Deviations and Changes

Changes made to your Travel package are subject to a **CHANGE FEE completed through KI**: i.e., travel accommodations/upgrades, personal deviation, or extension on the existing core packages change from core to land only, etc.

Payments

Your first payment will be paid to the ISC through Donor View and includes a 5% transaction fee. Following the initial payment to the ISC, you will pay directly through your KI Concerts dashboard. If family traveling together, you have the option to pay invoices separately or to play "multiple invoices"

A **3% transaction fee** will be charged at the time of each payment made by **credit or debit card** to KI Concerts. These fees are non-refundable in the event of cancellation.

There is **no transaction fee** if you choose to pay with your **checking account**. You will have the option to provide your routing and account number when making payments.

Bus Transportation to and from Chicago

This is included in the package. If you choose to obtain your own transportation to Chicago, you do so at your own expense. There will be no credit offered if you choose not to travel to Chicago on the bus.

Airline Seating

Seating will be assigned at check in. Seating requests may be may at that time.

Flight Upgrades

Upgrades can be confirmed by following the Air Deviation process. Upon completing registration, travelers will receive the confirmation email with the link to the Air Deviation Request form to submit their individual upgrade request. Once KI receives the request, they will obtain a quote from the airline and send the traveler an Upgrade Proposal with flight details and cost for consideration.

Documentation

You will not need a VISA to Travel to Brazil

You will need a valid Passport. This will need to be obtained and submitted to KI 120 days prior to departure and will need to be valid through December 2024.

ISC - Brazil 2024 Payment Plan

Core Program

1st Payment to the ISC (Donor View)

\$550 January 10, 2023 (5% transaction fee)

Payments to KI through your dashboard

\$550 March 10, 2023

\$550 May 10, 2023

\$550 July 10, 2023

\$550 September 10, 2023

\$550 November 10, 2023

\$945 January 10, 2024

\$4245 TOTAL

Core + Extension Program

1st Payment to the ISC (Donor View)

\$550 January 10, 2023 (5% transaction fee)

Payments to KI through your dashboard

\$750 March 10, 2023

\$750 May 10, 2023

\$750 July 10, 2023

\$750 September 10, 2023

\$750 November 10, 2023

\$945 January 10, 2024

\$5245 TOTAL

A 3% transaction fee will be charged at the time of each payment made by credit or debit card to KI Concerts. These fees are non-refundable in the event of cancellation.